# **Homeowner Support Guide**

## Home Owners Association (HOA)

Visit www.ramresorts.com for a full list of your Board of Directors

## Resort Association Management (RAM)

Your Homeowners Association Management Company

- Pest Control
- Bed Bug Protection
- Limited Common Areas
  Property Regulations
- Property Insurance
- Disaster Assessments
- Building Maintenance
- HO6 Requirements
- Security
- Dues
- Master Deed

RAM Phone: 843-449-2204 Ext 4200 RAM Email: ownerinfo@ramresorts.com

#### **Bulk Services - Oceana Resorts**

- Assist with Storm Prep & Recovery
- Common Area Cleaning
- Common Area Maintenance
- Pool Maintenance
- Landscaping

- Internet/Phone Service
- Onity Door Lock Maintanence

# **Rental Management Company**

- Rental Income
- Unit Cleanliness

- Unit Maintenance
- Unit Inspections

# The Oceana Difference

Managing the property as well as your vacation rental home allows Oceana Resorts to offer our homeowners exclusive benefits:

- Local Rental Management with 20 Years of Experence
- Online Owner Access
- Dedicated Marketing Team
- Dedicated Homeowner Services
- Local Call Center
- Onsite Maintenance

- Onsite Check-In
- Onsite Housekeeping
- Property Specific Websites
- Strategic Revenue Management
- Free Golf Greens Fees
- Free Mini Golf

- Free DVD Rentals
- Seasonal Activities Programs
- Local Discounts & Offers
- Local Group Sales Department
- 24 Hour Emergency Maintenance

